



AUSTRALIAN INSURANCE ACADEMY

WHO WE ARE,
WHY WE ARE AND WHAT WE DO

Who we are

The Australian Insurance Academy is a licenced Registered Training Organisation, providing services to the general insurance industry. We are fiercely independent, with no ownership or financial affiliation with any insurer, broking group or other service provider.

Our principals, Tina and Peter Dean, have been involved in many facets of the general insurance industry throughout their careers, including all facets of training for almost twenty years. Tina and Peter understand the pressures faced by organisations who require cost- and time-effective solutions to their training needs, whilst also seeking valuable and relevant training and genuine support.

If you'd like to discuss your training requirements, just call or email for a confidential chat:

Tina Dean: 0419 869 264

Peter Dean: 0419 161 259

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www.insuranceacademy.com.au

Why we are and what we do

The principals of AIA have an unwavering belief in the general insurance industry, and the value of this great industry to our society. The industry is built on and by individuals first and organisations second. Good people make great service providers and great organisations, and good people development is at the core of all insurance success. We work with organisations to determine genuine development opportunities and craft relevant and valuable training, so that their people can be the best they can be.

Qualifications

An industry first, we offer a Diploma in Leadership and Management, specifically designed for the general insurance industry. This qualification addresses topics that have genuine application to the industry, with scenarios and case studies that will be relevant to insurance professionals. We are happy to discuss contextualising the qualification to suit the requirements of a specific organisation – just drop us a line or call for a chat.

Learning Needs

Not sure what your training needs are? We can help you develop training needs analysis processes that will help you identify what your priorities should be.

Learning Development

Do you have a scheme or product that is exclusive to your organisation? How do you ensure that all employees are skilled and knowledgeable about that product? AIA has instructional designers who understand and have worked in the general insurance industry. We can create cost effective instructor led training material, and elearning courses, specific to your needs.

Learning Facilitation

We have highly experienced facilitators who can deliver workshops tailored for your staff.

Workshop Facilitation

Do you need to run planning workshops for your organisation? We have skilled facilitators who understand the industry and the issues you may face, who can ensure that all voices are heard in a non-judgemental atmosphere.

Whatever your company's learning need, talk to AIA.



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